



# REALISING OUR POTENTIAL

2020 FULL YEAR RESULTS  
MARCH 2021

# Agenda

Highlights

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Business Review

Outlook

Q&A



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# Highlights

## Financial highlights

- **Revenue increased by 2.4% to £176.2m:**
  - Ground lost to COVID-19 in H1 more than recovered in H2
  - Outperformed the UK market
- **Adjusted Gross Margin increased by 3.6 percentage points to 39.8%:**
  - 10.9 percentage point increase over the last three years
  - Foundation of improved Group profitability
- **Adjusted Operating Profit increased by £12.0m to £30.0m:**
  - Strong profit growth in a low revenue growth environment
- **Double-digit Adjusted Free Cash Flow Margin %**
- **Net debt leverage reduced to 0.5x Adjusted EBITDA, providing capacity for future investment in growth**
- **Record Adjusted EPS of 15.5p - double last year**
- **Dividend payout increased to 40%; proposing 4.7p final dividend**

## Business highlights

- **Early and comprehensive response to COVID-19:**
  - Primary focus on employee wellbeing
  - Action taken to reduce costs and maximise liquidity
  - UK furlough repaid
- **Business model and strategy provide a clear advantage during the pandemic:**
  - Channel access
  - Vertical integration

## Outlook

- **Sales growth has accelerated in 2021 to date**
- **Cost inflation causing temporary gross margin pressure**
- **2021 Adjusted Operating Margin % to be similar to 2020**
- **Confident of further revenue and profit progression**

Note: 'Adjusted' has been used throughout this presentation and is defined in note 1 of the consolidated financial statements

# Financial Review



# Income statement

Adjusted £m	2020			2019		
	H1	H2	FY	H1	H2	FY
Revenue	71.6	104.6	<b>176.2</b>	82.7	89.4	172.1
Revenue growth %	(13.4%)	17.0%	<b>2.4%</b>	10.1%	0.7%	5.0%
<b>Gross profit</b>	27.5	42.7	<b>70.2</b>	28.9	33.4	62.3
Gross margin %	38.4%	40.8%	<b>39.8%</b>	35.0%	37.4%	36.2%
Overhead costs	(18.5)	(21.7)	<b>(40.2)</b>	(21.7)	(22.6)	(44.3)
<b>Operating profit</b>	9.0	21.0	<b>30.0</b>	7.2	10.8	18.0
Operating margin %	12.6%	20.1%	<b>17.0%</b>	8.7%	12.1%	10.5%
Net finance expense	(0.7)	(0.6)	<b>(1.3)</b>	(1.1)	(1.1)	(2.2)
<b>Profit before tax</b>	8.3	20.4	<b>28.7</b>	6.1	9.7	15.8
Tax	(1.6)	(3.1)	<b>(4.7)</b>	(1.2)	(2.5)	(3.7)
<b>Profit for the period</b>	6.7	17.3	<b>24.0</b>	4.9	7.2	12.1
Basic EPS (p)	4.3p	11.2p	<b>15.5p</b>	3.1p	3.6p	7.7p

- **Revenue growth of 2.4%:**
  - COVID-19 disruption in H1 recovered in H2
  - Uneven impact by channel
  - COVID-19 was a headwind overall
- **Gross margin increased by 3.6 pts to 39.8%:**
  - Lower product costs
  - Sales mix benefit
  - Inflation temporarily impacts margins in 2021, with improvement thereafter
- **Tight control of overheads:**
  - 9.3% reduction despite higher activity
  - Retaining savings into 2021
- **Record operating profit of £30.0m, 67% higher than last year despite low revenue growth**
- **Tax rate of 16.4%, 7.0% lower than last year**
- **Adjusted EPS of 15.5p double last year**

# COVID-19 impact on revenue

2020 LTM revenue by day (£m)



• **Q1 2020:**

- China factory closed for 2 weeks
- Back to normal output by end of Q1

• **Q2 2020:**

- Knee-jerk cancellation of orders in April at start of lockdown, then gradual recovery
- Healthy residential demand
- Hybrid channel gains share from Professional Wholesale, benefiting us
- Slower Commercial/Institutional demand

• **Q3 2020:**

- Gradual improvement in Professional Wholesale

• **Q4 2020 / Q1 2021:**

- Strong recovery in Professional Wholesale
- Superior product availability
- Professional Projects returns to modest growth

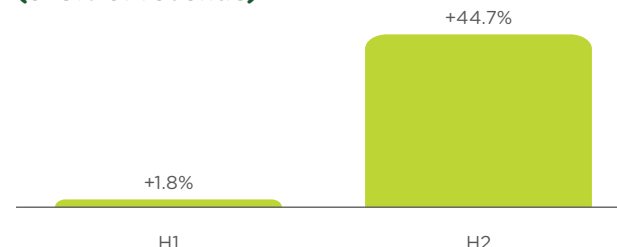
# Revenue by channel

Retail	Hybrid	Professional Wholesale	Professional Projects
<ul style="list-style-type: none"> <li>DIY chains</li> <li>Pure play online retail</li> <li>Grocers</li> </ul>	Chains selling to both professionals and consumers	Chains selling to professionals only	Sale agreed direct with professionals

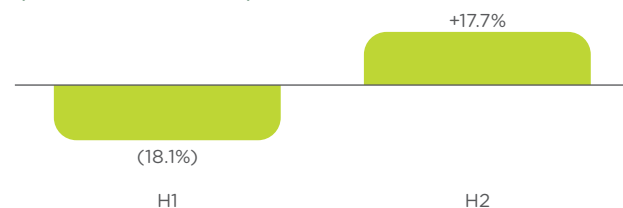
**Retail % change (c35% of revenue)**



**Hybrid % change (c25% of revenue)**



**Professional Wholesale % change (c25% of revenue)**



**Professional Projects % change (c15% of revenue)**



**• Retail:**

- DIY +9%
- Pure play online +26%
- Grocers -30%

**• Hybrid:**

- Continued market access accelerates shift toward Hybrids
- Shift benefits us due to high share of Hybrid channel
- No sign of a reversal outside of lockdown

**• Professional Wholesale:**

- Networks closed during the first lockdown, but remained open thereafter
- Superior product availability allowed share gain in H2
- Strong momentum carried into 2021

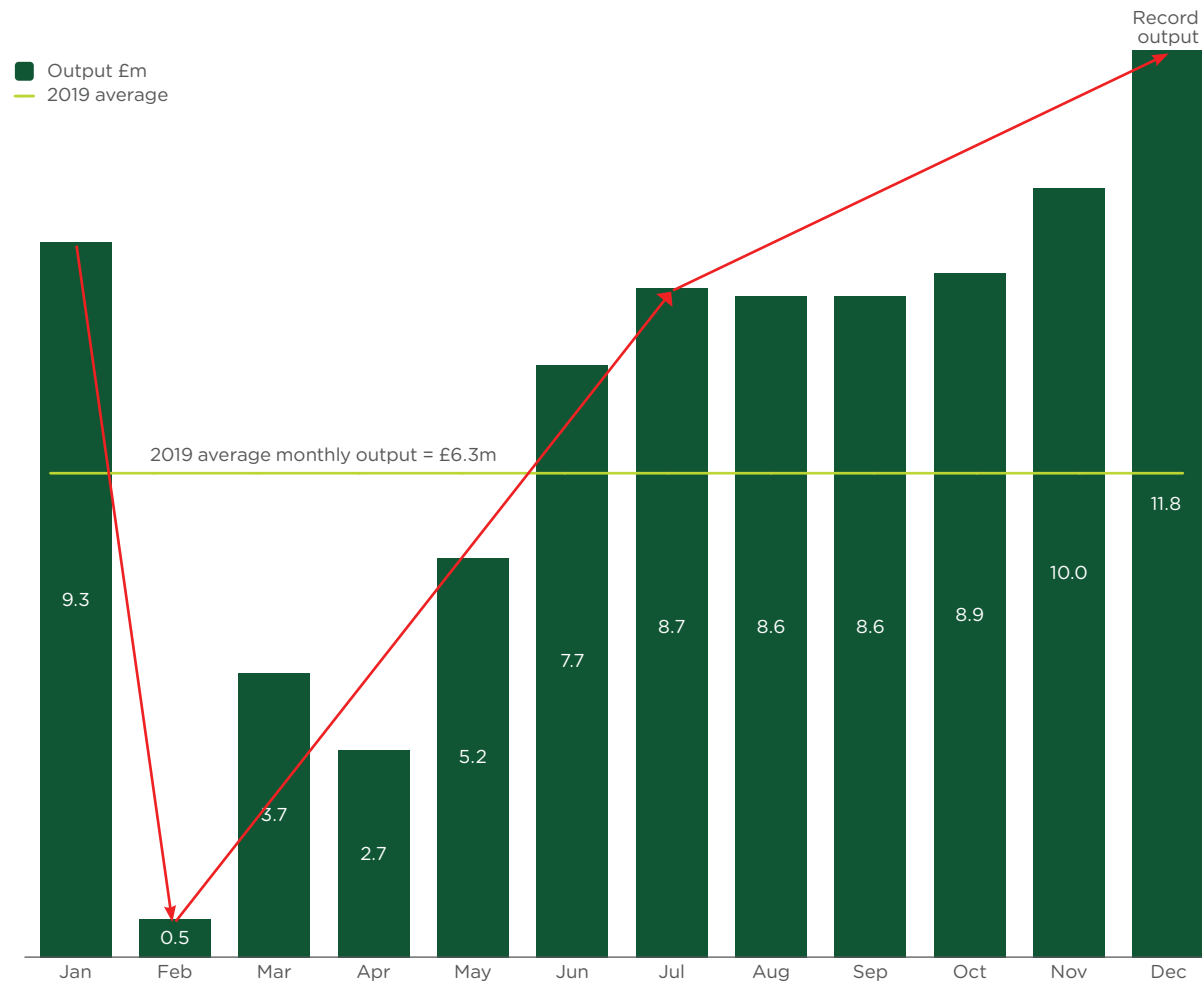
**• Professional Projects:**

- Lockdowns caused reduced LED project activity in H1
- Market conditions improved in H2

Note: growth rates are like-for-like in constant currency

# Manufacturing output

Sales value of manufacturing output 2020 (£m)



- **Significant market out-performance in Wiring Accessories:**

- Market declined by 6%
- Sales grew by 16%

- **Out-performance driven by:**

- Superior channel access
- Business wins
- Superior product availability

- **Wiring Accessories manufacturing output severely reduced by closure in February**

- **Output increased to nearly double prior year levels by December**

- **Key to the delivery of H2 revenue growth and share gains**

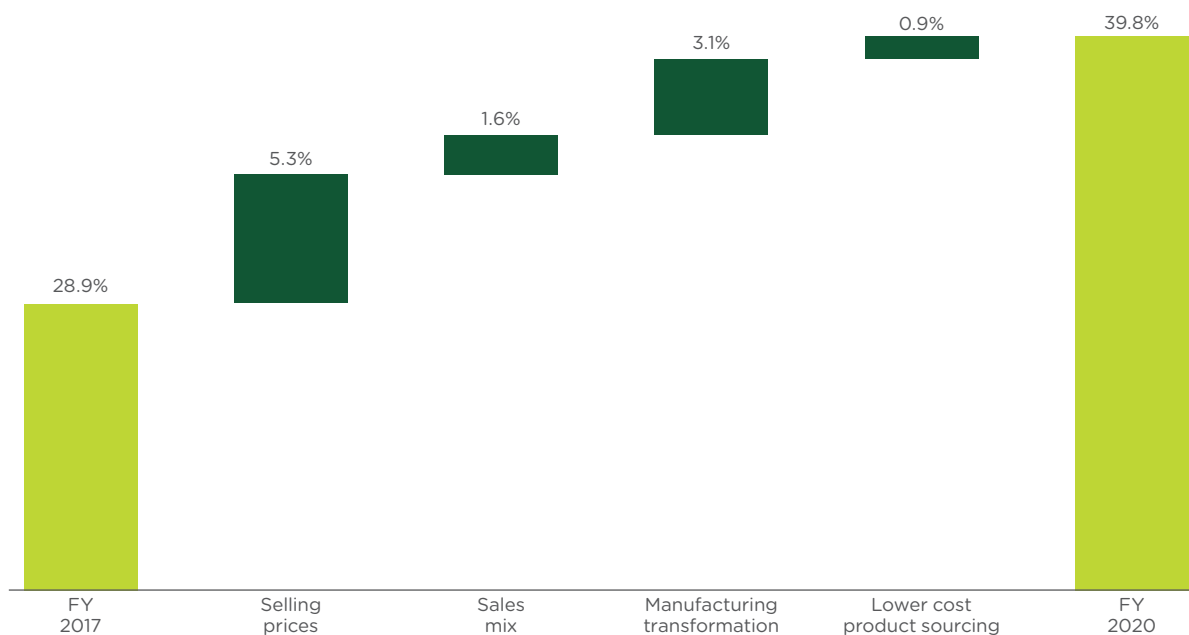


# Gross margin %

## Income Statement - 2020 versus 2017

Adjusted £m	FY 2020	FY 2017
Revenue	176.2	167.6
Revenue CAGR %	1.7%	
<b>Gross profit</b>	<b>70.2</b>	48.4
Gross margin %	<b>39.8%</b>	28.9%
Overhead costs	(40.2)	(33.7)
<b>Operating profit</b>	<b>30.0</b>	14.7
Operating margin %	<b>17.0%</b>	8.8%

## 3 Year Adjusted Gross Margin bridge (%)



- **Gross margin improvement is the foundation of improved Group profitability**
- **2017 vs 2020:**
  - Twice the operating profit from similar revenue
  - Driven by gross margin
- **Selling prices reset in 2018 in response to cost inflation**
- **Sales mix shifted from low margin Portable Power to high margin Wiring Accessories**
- **Significant reduction in product costs:**
  - More efficient in-house production
  - Lower cost of OEM products
- **2020 GM% now in the middle of the benchmark range**
- **Further GM% improvement expected in normal conditions**

# Inflation outlook

**USD / RMB (2020: £55m income - hedged)**



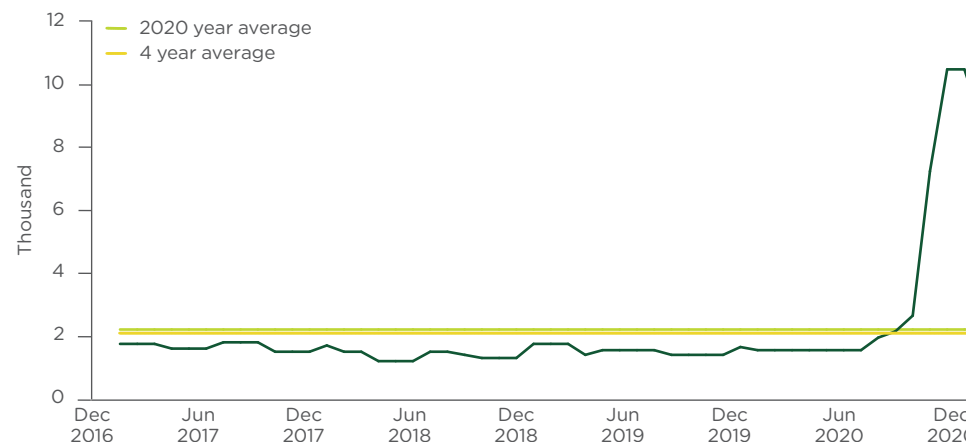
**Copper (RMB per tonne) (2020: £16m cost - hedged)**



**Plastic (RMB per tonne) (2020: £4m cost)**



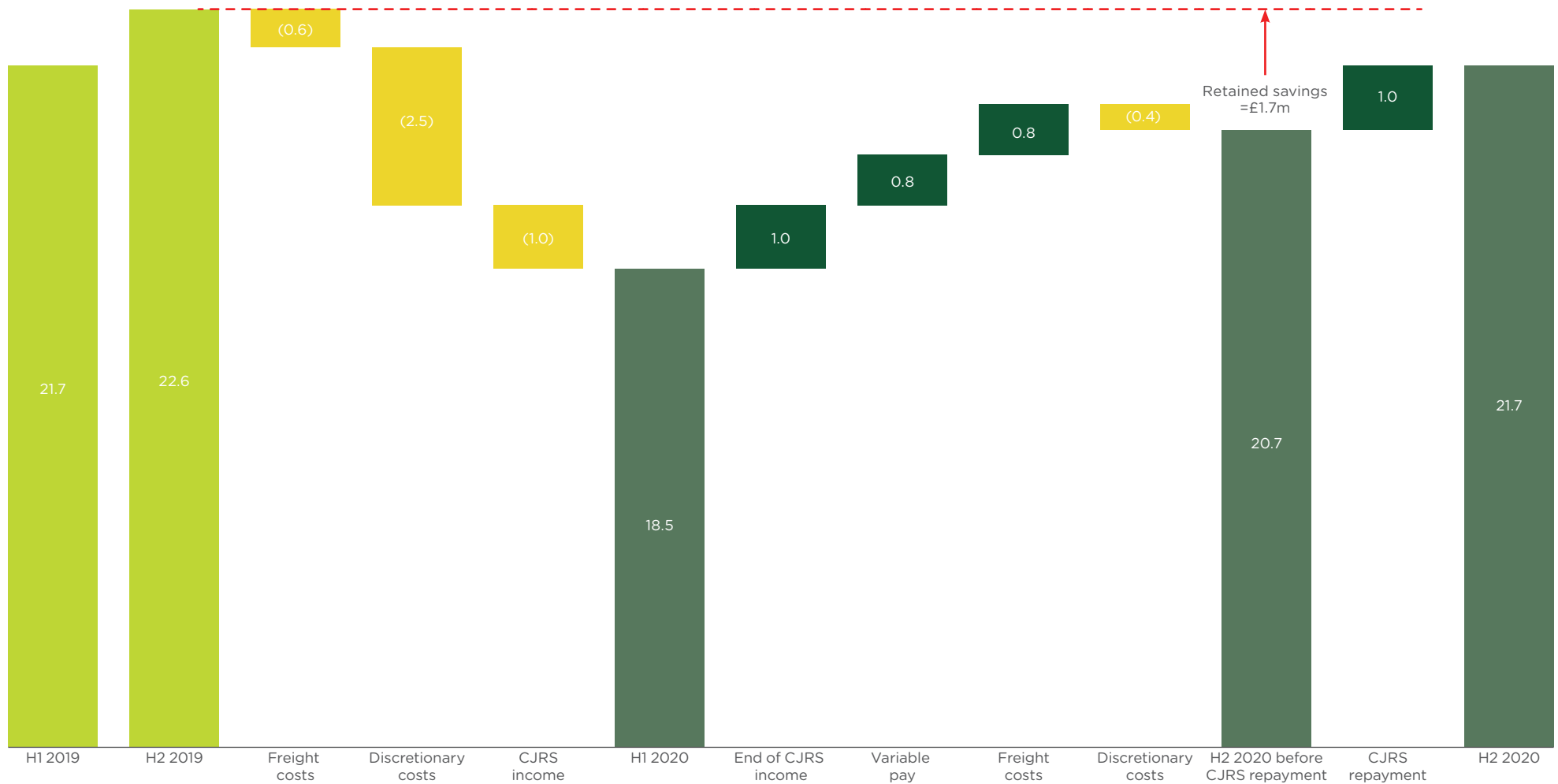
**Cost of 40ft container - China to UK (2020: £2m cost)**



**Circa £15m cost increase: £10m in 2021, £5m thereafter. Plans in place to fully offset, with a modest timing gap in 2021**

# Overheads

Overheads from H1 2019 to H2 2020 (£m)



# Adjusted free cash flow

Adjusted £m	FY 2020	FY 2019
Operating profit	<b>30.0</b>	18.0
Depreciation and amortisation	<b>6.1</b>	7.9
<b>EBITDA</b>	<b>36.1</b>	25.9
Change in working capital	<b>(3.1)</b>	1.0
Other items	<b>1.1</b>	0.3
<b>Cash from operations</b>	<b>34.1</b>	27.2
Operating cash conversion <sup>1</sup> %	<b>114%</b>	151%
Net capital expenditure	<b>(4.4)</b>	(3.6)
Interest paid	<b>(1.3)</b>	(2.1)
Tax paid	<b>(5.7)</b>	(2.6)
<b>Free cash flow</b>	<b>22.7</b>	18.9
Free cash flow margin %	<b>12.9%</b>	11.0%

1. Cash from operations as a percentage of operating profit

- **Another year of double-digit free cash flow margin %**

- **Inevitable increase in year-end working capital:**

- Strong Q4 revenue growth
- Impact of port delays
- Normalising in early 2021

- **>100% of operating profit converted into operating cash**

- **Capex equal to 2.5% of revenue:**

- Below our targeted range of 3-4%
- Some disruption due to COVID-19
- Expect to return to the range in 2021

# Balance sheet

£m	FY 2020	FY 2019	Change vs FY 2019
Intangible assets	21.5	22.6	(4.9%)
Financial assets held for trading	1.4	-	-
Tangible assets	21.0	20.0	5.0%
<b>Non-current assets</b>	<b>43.9</b>	42.6	3.1%
Inventory	37.2	32.2	15.5%
Trade receivables	70.1	42.8	63.8%
Trade payables	(39.7)	(22.1)	79.6%
<b>Net working capital</b>	<b>67.6</b>	52.9	27.8%
Other assets and liabilities	(22.8)	(21.0)	8.6%
<b>Capital invested (excl. factored receivables)</b>	<b>88.7</b>	74.5	19.1%
Net debt	(18.3)	(27.4)	(33.2%)
<b>Net assets</b>	<b>70.4</b>	47.1	49.5%
Return on capital invested (%) <sup>1</sup>	35.7%	21.8%	13.9 pts
Inventory days	107	105	2
Debtor days <sup>2</sup>	105	89	16
Creditor days	95	75	20

1. Return on capital invested comprises adjusted operating profit for the preceding 12 months divided into the sum of net assets, net debt, and non-recourse debt factoring (averaged for the opening and closing positions)

2. Debtor days are calculated with non-recourse debt factoring added back to trade debtors

- **Increase in working capital:**

- High Q4 sales growth
- Port delays
- Increased delivery time from China
- Fewer overdue debts than 2019

- **Working capital normalising in 2021**

- **Return on capital invested increased by 13.9 pts to 35.7%**

- **Net debt reduced by 0.6x to 0.5x Adjusted EBITDA and non-recourse debt factoring now fully repaid**

# Financial goals

Component	Metric	Previous Targets	FY 2020 Results	New Targets <sup>1</sup>
<b>Revenue</b>	Total revenue growth %	5% - 10%	2.4%	<b>5% - 10%</b>
<b>Profit</b>	Adjusted Operating Margin %	10 - 15%	17.0%	<b>15% - 20%</b>
<b>Cash</b>	Adjusted Operating Cash Conversion %	>100%	113.7%	<b>&gt;100%</b>
	Adjusted Free Cash Flow Margin %	5% - 10%	12.9%	<b>10% - 15%</b>
<b>Dividends</b>	Earnings payout ratio %	20% - 30%	40.0%	<b>40% - 60%</b>
<b>Capex</b>	Net capital expenditure as % revenue	3% - 4%	2.5%	<b>3% - 4%</b>
<b>Capital structure and returns</b>	Return on Capital Invested %	20% - 30%	36.1%	<b>30% - 40%</b>
	Net Debt : Adjusted EBITDA	1.0 - 2.0x	0.5x	<b>1.0 - 2.0x</b>
	Adjusted Net Cash Flow as % revenue	5%	8.6%	<b>5%</b>

1. Expected performance range through the economic cycle for the existing business excluding the impact of future acquisitions

**Our resilience and improved profitability have raised our “through the cycle” expectations**

**We can improve upon 2020 performance**

# Business Review



# Wiring Accessories

£m	Adjusted 2020	Adjusted 2019	Growth %
Revenue	81.3	70.1	16.0%
Contribution profit	29.5	19.6	50.5%
Contribution margin %	36.3%	28.0%	8.3ppts
<b>Operating profit</b>	<b>23.0</b>	12.7	81.1%
Operating margin %	28.3%	18.1%	10.2ppts

## Revenue Growth Analysis

	% of segment revenue	Growth %
Retail	19%	15.8%
Hybrid	38%	33.8%
Professional Wholesale	41%	5.7%
Professional Projects	2%	(23.5%)
<b>Total</b>	<b>100%</b>	<b>16.0%</b>

- Strong progress in our most profitable segment
- Out-performed the market in all major channels
- Strongest progress in the Hybrid channel
- Out-performance in Professional Wholesale attributable to better product availability
- Revenue growth boosted by exit of a key competitor in the circuit protection category



# LED Lighting

£m	Adjusted 2020	Adjusted 2019	Growth %
Revenue	49.5	54.2	(8.7%)
Contribution profit	5.7	5.1	11.8%
Contribution margin %	11.5%	9.4%	2.1ppts
<b>Operating profit</b>	<b>2.8</b>	1.2	133.3%
Operating margin %	5.7%	2.2%	3.5ppts

## Revenue Growth Analysis

	% of segment revenue	Growth %
Retail	18%	10.3%
Hybrid	12%	(8.0%)
Professional Wholesale	20%	(14.8%)
Professional Projects	50%	(11.9%)
<b>Total</b>	<b>100%</b>	<b>(8.7%)</b>

## Geographic analysis

	% of segment revenue	Contribution margin %
UK	70%	15.6%
Overseas	30%	2.3%
<b>Total</b>	<b>100%</b>	<b>11.5%</b>

- **Revenue decline of 8.7% to £49.5m:**

- COVID-19 slowed project activity and limited site access
- Market conditions improved in H2

- **Impact of revenue decline mitigated by margin improvements:**

- Lower cost product sourcing
- Tight control of sales & marketing expenses

- **Contribution margin now into double-digits**

- **Should improve further as UK market recovers and overseas businesses mature**

# Portable Power

£m	Adjusted 2020	Adjusted 2019 <sup>1</sup>	Growth %
Revenue	45.4	47.8	(5.0%)
Contribution profit	7.5	8.7	(13.8%)
Contribution margin %	16.5%	18.2%	(1.7ppts)
<b>Operating profit</b>	<b>4.2</b>	4.1	2.4%
Operating margin %	<b>9.3%</b>	8.6%	0.7ppts

1. Comparatives restated for the merger of the former "Ross/Other" segment into Portable Power

## Revenue Growth Analysis

	% of segment revenue	Growth %
Retail	78%	(8.0%)
Hybrid	13%	16.3%
Professional Wholesale	9%	(3.2%)
Professional Projects	—	—
<b>Total</b>	<b>100%</b>	<b>(5.0%)</b>

- **Portable Power segment now includes Ross business. Comparatives restated accordingly**
- **Revenue declined by 5% to £45.4m:**
  - Strong growth in Europe and US
  - Exit of lower margin UK grocer business
- **Revenue reduction offset by decrease in overheads**
- **Operating profit broadly unchanged**
- **Segment continues to contribute strongly to Group Return on Capital Invested**

# Manufacturing transformation

## Product cost reductions: 2017 to 2020

Components of manufactured cost	% of total cost	% change FY 2017 to FY 2020
Raw materials	60%	(8%)
Production labour	15%	(8%)
Production overheads	15%	(16%)
Non-production overheads	10%	(14%)
<b>Total</b>	<b>100%</b>	<b>(9%)</b>

## Automation/Lean



## Sourcing initiatives

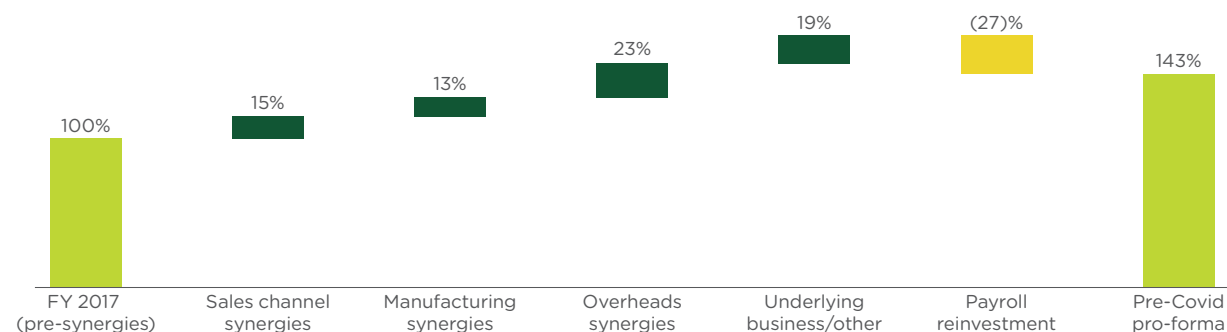
Cost category	# of Projects	Benefit delivered in 2020 £m	Benefit to be delivered £m	Total benefits £m
Materials	159	1.4	0.1	1.5
MRO	57	0.3	—	0.3
Fixed assets	31	0.1	0.2	0.3
<b>Total</b>	<b>247</b>	<b>1.8</b>	<b>0.3</b>	<b>2.1</b>

## Other cost reduction actions - “Golden Idea Initiative”

Cost category	# of Projects	Benefit delivered in 2020 £m	Benefit to be delivered £m	Total benefits £m
Materials	47	0.5	0.1	0.6
Production labour	89	0.2	0.4	0.6
Production overheads	49	0.1	—	0.1
Non production overheads	60	0.3	0.2	0.5
<b>Total</b>	<b>245</b>	<b>1.1</b>	<b>0.7</b>	<b>1.8</b>

# M&A – Review of Kingfisher Lighting acquisition

## Post-acquisition EBIT bridge



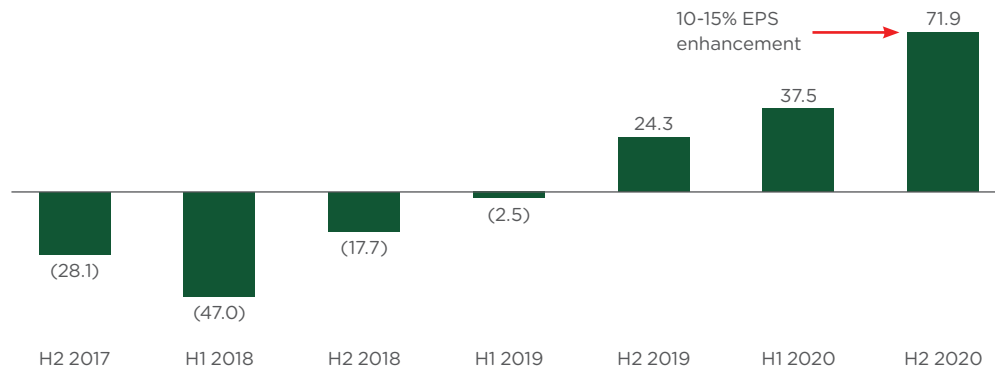
## Return on investment

	FY 2018	FY 2019
EPS accretion (p)	0.6	0.7
EPS accretion %	24%	10%
ROCI%	14%	15%

- Kingfisher Lighting acquired in September 2017
- £10m consideration equal to 7.5x EBITDA
- Synergies have added 50% to earnings (post-synergies acquisition multiple of 5.1x):
  - Cross-selling into Luceco lighting projects
  - 20% of products sold now made by Luceco
  - Back office integration
- Underlying business has continued to grow
- Back-office savings reinvested in front-office
- Returns have exceeded our internal targets

# M&A - Strategy update

## Funding capacity<sup>1</sup> (£m) & earnings impact



1. Funding capacity available whilst remaining within net debt leverage policy of 1.0x to 2.0x LTM EBITDA

## Adjacencies analysis

Agency	Priority	Comment
Cable	●	Commoditised, low margin
Cable management	●	Very strong channel alignment
Commercial power	●	Differentiated, close channel alignment
Data/data centre	●	Increased technology content
Home automation	●	Consumer focus
HVAC & controls	●	Increased technology & macro positive
Industrial automation	●	Limited channel overlap
Life/fire safety	●	Highly regulated, often high service model
Lighting controls	●	High technology risk
New energy solutions	●	Increased technology & macro positive
Power quality	●	Increased technology content
Security/access	●	Consolidated, low margin opportunity

## Priorities & financial criteria

### Priority territories

- UK
- Europe

### Financial criteria

- Revenue £10m - £50m
- EBIT £1m - £5m
- 6 - 10x EBITDA depending on market sector
- Earnings enhancing in year 1

### Existing categories

- Switches & sockets
- Circuit protection
- Project-led or niche interior / exterior LED

### Adjacent categories

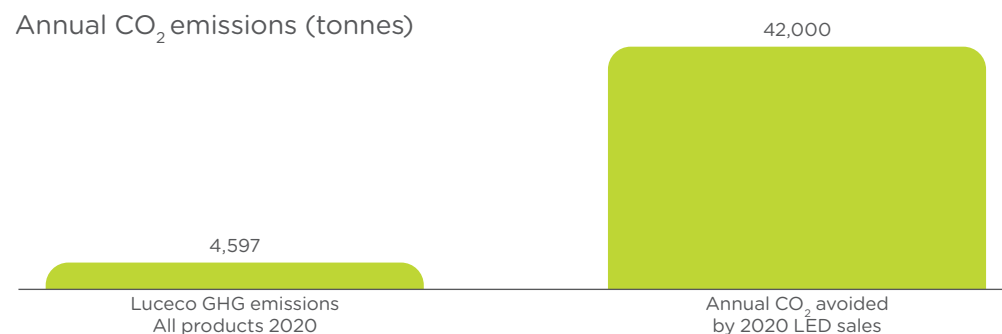
- Professional products sold through existing channel:
  - UK Wholesale Market: £3bn
  - Europe Wholesale Market: £30bn
- Attractive margin and defensible
- Targeted synergies:
  - Sales channel
  - Low-cost manufacturing / sourcing
  - Administrative
- See opposite for analysis by category

## M&A market conditions

- Relevant new activity levels in Q1 2021 are above pre-pandemic levels but competition for quality assets is keen, particularly from financial sponsors

# Environmental, Social & Governance (ESG)

## Contribution to the carbon economy



Notes:

- Luceco GHG emissions are Scope 1 and 2 (location based)
- Annual CO<sub>2</sub> avoided by 2020 LED sales is based on 5 hours of daily use and average 70% efficiency gain over lighting technology replaced

## Climate priorities

• **Luceco is well positioned to benefit from the carbon economy:**

- Increasing sales of energy efficient products
- Electrification of energy needs
- Helping customers achieve their climate goals

## Greenhouse Gas (GHG) emissions and targets

Type	Amount (tonnes)	2022 Target
Scope 1	695	Zero
Scope 2 <sup>1</sup>	3,902	Zero
Scope 3	Unknown	Quantify
<b>Known total</b>	<b>4,597</b>	

1. Location-based emissions

• **Priorities for 2021:**

- GHG emissions: Eliminate/offset Scope 1 & 2, quantify Scope 3
- Commence participation in CDP
- Launch comprehensive ESG strategy
- Commit to science-based targets

• **2021 Priorities included in Executive compensation plan**

# Outlook and Q&A



# 2021 outlook

- **Revenue growth has accelerated in 2021 to date:**

- New business wins
- Continued home improvement spending
- Superior channel access and product availability

- **Renewed inflation across the industry as economies recover from COVID-19:**

- Raw materials
- Freight costs
- RMB appreciation

- **Temporary gross margin pressure as inflation passes through the value chain**

- **2021 Adjusted Operating Margin % expected to be similar to 2020:**

- Temporary gross margin pressure offset by strong sales / tight overhead control

- **Confident of further revenue and profit progression in 2021**





# Q&A

# Appendix



# Company overview

## Activities

Designer and manufacturer of electrical products:

- **Wiring Accessories**
- **LED Lighting**
- **Portable Power**

## Competitive advantages

- **Established brands with leading market positions and loyal professional end users**
- **Clear brand proposition - well designed, high quality, good value for money**
- **Long-established and diverse channel access with strong relationships, particularly in growing segments**
- **Market-leading product innovation / category expansion**
- **Low cost and high quality China sourcing, including responsive own manufacturing**
- **Flexible distribution options for different customer types**
- **Experienced UK management team**

## Customers

- **Mix of consumer and professional end-users**
- **Sold through distribution with some direct professional end-user relationships**
- **Established customer base**

## Markets

- **UK heritage**
- **More recent international expansion**
- **Mostly RMI with low cyclicity**
- **Growing faster than GDP**

## Operations

- **UK:**
  - Telford: UK Distribution Centre & UK HQ (100,000 sq ft)
  - Mansfield: Kingfisher Lighting HQ
  - London: PLC HQ
- **China:**
  - Jiaxing, Zhejiang Province: Factory and Product Development Centre (565,000 sq ft)
- **Sales offices in Spain, Germany, UAE, Mexico, Hong Kong & South Africa**
- **2,000 employees worldwide**

# BG Electrical – Wiring accessories



UK market size	c.£500 m
Established	1941
UK market position / approx market share	#2 / 15 %
Revenue as % of Group total <sup>1</sup>	46 %
Revenue 3-year CAGR % <sup>2</sup>	4 %
Operating margin <sup>1</sup>	28 %
Product categories	Switches and sockets, Circuit protection, Weatherproof, Junction boxes, Cable management

1. 2020  
2. 2016 to 2019 (i.e. pre-COVID) in constant currency

# Nexus – Commercial power and accessories



UK market size	c.£200 m
Established	2021
UK market position / approx market share	Recently established
Product categories	Decorative power & data modules, Cable management, Cables and connectors, Power distribution, Energy & user data management, Ergonomic accessories, Task lighting

# Luceco - LED lighting



UK market size	c £700 m
Established	2013
UK market position / approx market share	Top 10 / 4 %
Revenue as % of Group total <sup>1,3</sup>	28 %
Revenue 3-year CAGR % <sup>2,3</sup>	17 % (6 % organic)
Operating margin <sup>1,3</sup>	6 %
Product categories	Residential interior, Residential exterior, Commercial interior, Commercial exterior, Work & site lighting

1. 2020  
 2. 2016 to 2019 (i.e. pre-COVID) in constant currency  
 3. For total LED Lighting segment (Luceco and Kingfisher Lighting)

# Kingfisher – LED lighting



UK market size	c £100m
Established	1988
UK market position / approx market share	UK #4 / 15 %
Revenue as % of Group total <sup>1,3</sup>	28 %
Revenue 3-year CAGR % <sup>2,3</sup>	17 % (6 % organic)
Operating margin <sup>1,3</sup>	6 %
Product categories	Commercial and industrial exterior lighting

1. 2020  
 2. 2016 to 2019 (i.e. pre-COVID) in constant currency  
 3. For total LED Lighting segment (Luceco and Kingfisher Lighting)

# Masterplug – Portable Power






UK market size	c £100m
Established	1988
UK market position / approx market share	UK #1 / 40 %
Revenue as % of Group total <sup>1</sup>	26 %
Revenue 3-year CAGR % <sup>2</sup>	7 %
Operating margin <sup>1</sup>	9 %
Product categories	Extension leads, Cable reels, Adaptors and accessories

1. 2020  
2. 2016 to 2019 (i.e. pre-COVID) in constant currency





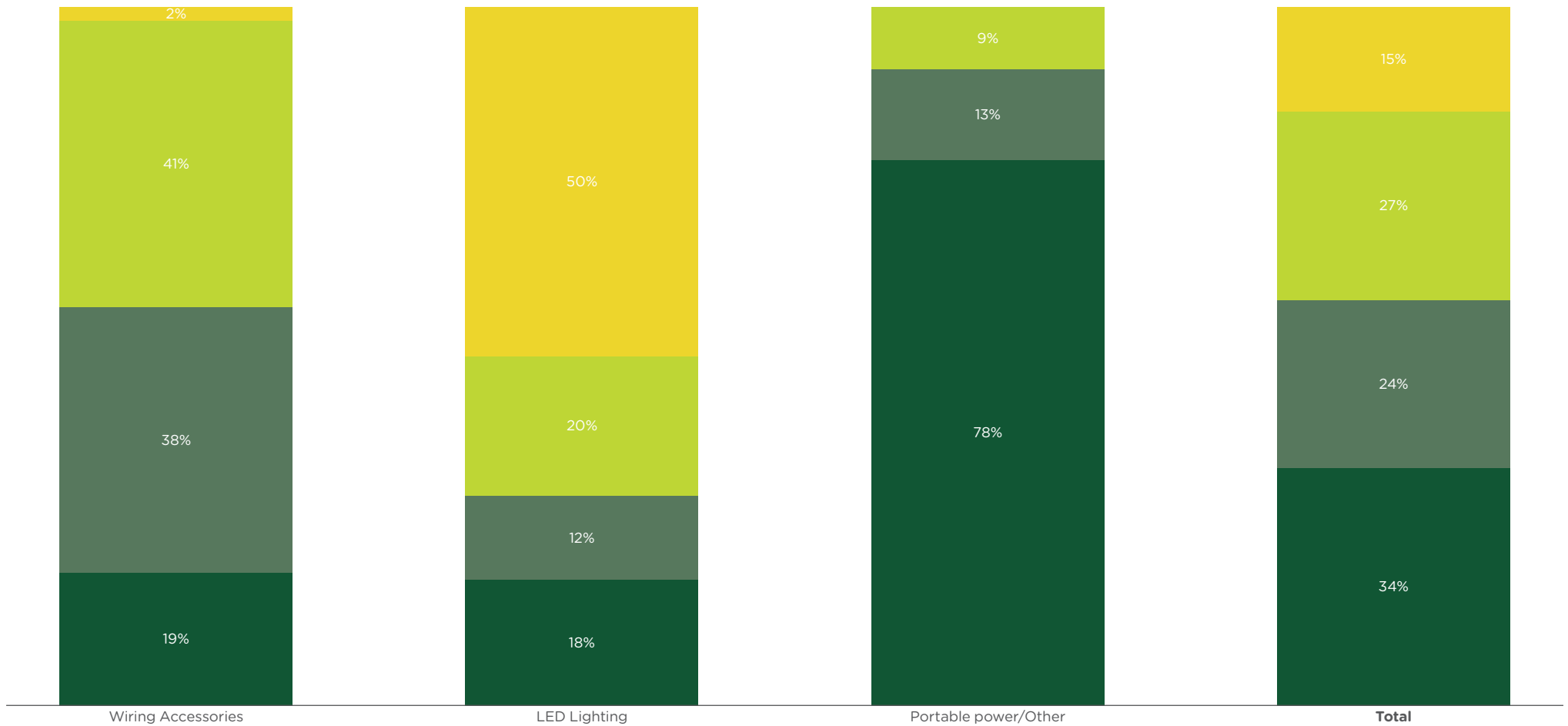
# Sales channels

Sales channel	Description	Example customers
Retail	DIY chains Pure play online retail Grocers	
Hybrid	Chains selling to both professionals and consumers	
Professional Wholesale	Chains selling to professionals only	
Professional Projects	Sale agreed direct with professionals	<p>Electrical and general contractors Lighting designers Design &amp; Build Contractors Architects Housebuilders</p>

# Sales channels continued

**Product segmental sales by sales channel (as % of total) - 2020**

■ Retail 
 ■ Hybrid 
 ■ Professional Wholesale 
 ■ Professional Projects

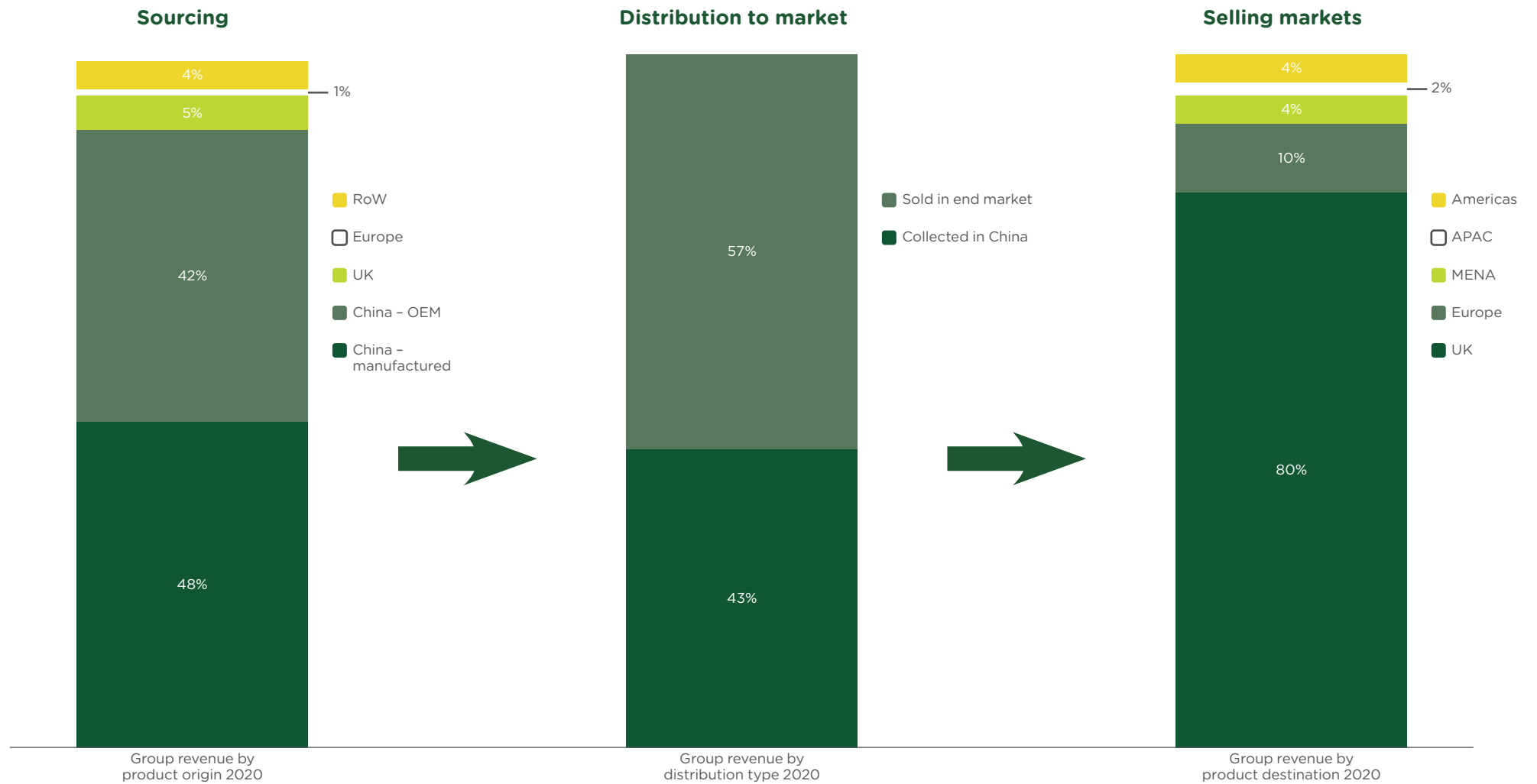


# Geographic footprint



- The business remains UK focused however with a growing presence in several international markets
- Integrated model: wholly-owned manufacturing and product development facilities in the UK and China
- 2,000 employees
- Established UK and international sales network

# Geographic footprint continued



# Group history

The group has developed through business combinations and organic expansion into new products and territories



Corporate events

# Strategy overview

## Investment case

### Attractive markets

- **Growing faster than GDP**
- **Low cyclicality**
- **High margins**
- **Defendable from new entrants**
- **High brand loyalty among professionals**
- **Opportunities for expansion into adjacent products/customers**

### Advantaged business model

- **Product development:**
  - Customer-led
  - Agile
  - Entrepreneurial
- **Manufacturing:**
  - Vertically integrated
  - Low cost
  - Responsive
- **Fulfilment:**
  - Tailored to customer needs
  - Shared / “one stop shop” for customers
- **Branding:**
  - Clear proposition focussed on quality, value and design

### Compelling financial outcomes

- **Revenue:**
  - 5-10%
  - Organic supported by bolt-on M&A
- **Profit:**
  - Adjusted Operating Margin of 15-20%
- **Cash:**
  - Free Cash Flow Margin of 10-15%
  - Capex of 3-4% of revenue (incl. development costs)
- **Returns:**
  - ROCI of 30-40%
  - Net debt leverage of 1.0-2.0x Adjusted EBITDA
  - Dividend payout of 40-60%

Note: metrics are expected performance ranges through economic cycles for the existing business excluding future acquisitions

# Strategy overview continued

## Strategic objectives

1. Increase sales to professional customers

2. Increase sales to international customers

3. Enter new product segments

4. Maximise return on capital from our existing business and seek targeted acquisitions

5. Invest in, and enhance, our advantaged business model

6. Develop our environmental, social and governance credentials

# Strategy overview continued

## Capital allocation policy

**1. DIVIDENDS**  
 40-60% payout  
 Progressive

**2. CAPEX**  
 3-4% of annual revenue  
 Product development  
 Manufacturing capacity  
 <3 year payback

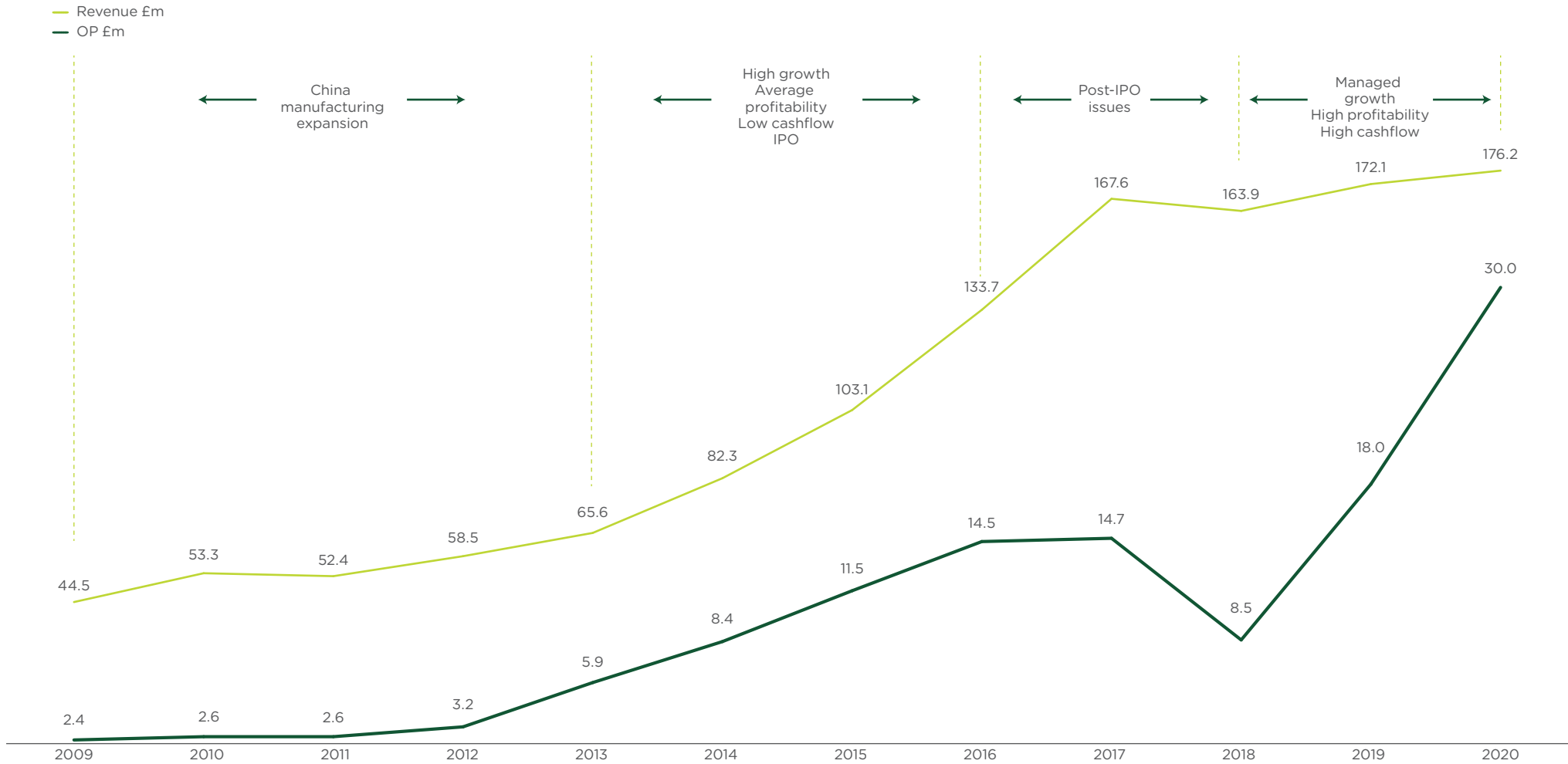
**Conservative leverage**  
 1.0x - 2.0x Adjusted EBITDA  
 Averaging 1.5x

**3. M & A**  
 Product adjacency  
 Customer acquisition  
 Clear synergy (e.g. product insourcing)

**4. BUYBACKS / SPECIAL DIVIDENDS**

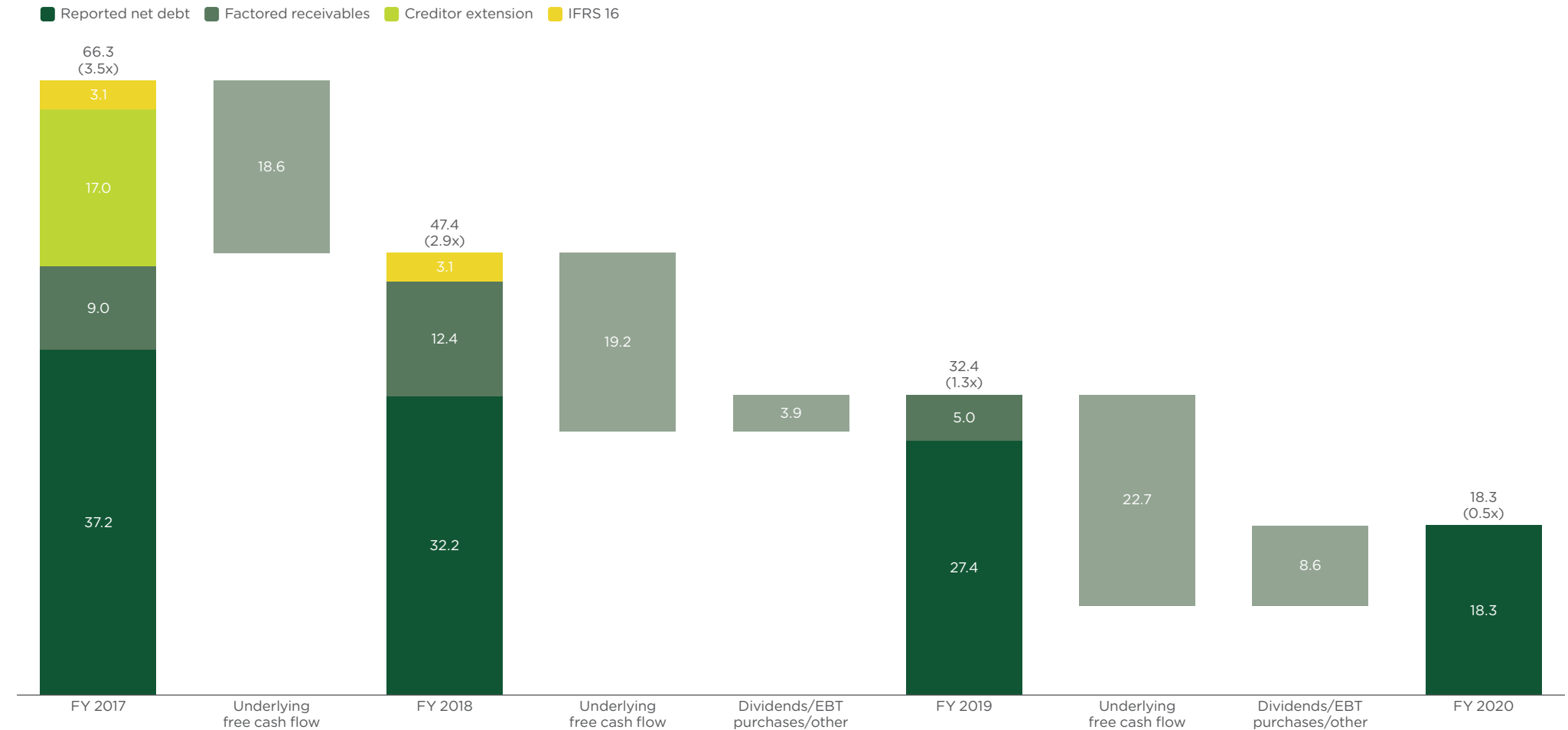


# Recent performance: P&L



# Recent performance: Cash

## Net debt bridge: 2017 to 2020 (£m)



Note: Figures in brackets represent closing net det as a multiple of LTM Adjusted EBITDA

# 2013 to 2020 financials

Adjusted metrics	2013 £m	2014 £m	2015 £m	2016 £m	2017 £m	2018 £m	2019 £m	2020 £m
<b>Income Statement</b>								
<b>Revenue</b>	65.6	82.3	103.1	133.7	167.6	163.9	172.1	<b>176.2</b>
Growth %		25.5%	25.3%	29.7%	25.4%	(2.2%)	5.0%	<b>2.4%</b>
<b>Gross Profit</b>	18.3	25.1	33.8	40.5	48.4	50.6	62.3	<b>70.2</b>
Gross Margin %	27.9%	30.5%	32.8%	30.3%	28.9%	30.9%	36.2%	<b>39.8%</b>
Overheads	(12.4)	(16.7)	(22.3)	(26.0)	(33.7)	(42.1)	(44.3)	<b>(40.2)</b>
<b>Operating Profit</b>	5.9	8.4	11.5	14.5	14.7	8.5	18.0	<b>30.0</b>
Operating Margin%	9.0%	10.2%	11.2%	10.8%	8.8%	5.2%	10.5%	<b>17.0%</b>
Net finance expense	(3.7)	(2.9)	(3.2)	(2.8)	(1.9)	(2.2)	(2.2)	<b>(1.3)</b>
<b>Profit Before Tax</b>	2.2	5.5	8.3	11.7	12.8	6.3	15.8	<b>28.7</b>
Taxation	(0.9)	(1.0)	(2.5)	(2.5)	(2.3)	(1.7)	(3.7)	<b>(4.7)</b>
Effective tax rate %	40.9%	18.2%	30.1%	21.4%	18.0%	27.0%	23.4%	<b>16.4%</b>
<b>Profit After Tax</b>	1.3	4.5	5.8	9.2	10.5	4.6	12.1	<b>24.0</b>

# 2013 to 2020 financials continued

Adjusted metrics	2013 £m	2014 £m	2015 £m	2016 £m	2017 £m	2018 £m	2019 £m	2020 £m
<b>Balance Sheet</b>								
Fixed assets	22.4	24.6	27.5	33.5	47.2	44.8	42.6	<b>43.9</b>
Inventory	14.0	23.8	26.2	35.4	44.2	32.8	32.2	<b>37.2</b>
Trade receivables	10.5	17.1	20.4	26.5	33.4	39.5	42.8	<b>70.1</b>
Trade payables	(13.2)	(21.8)	(23.1)	(35.4)	(49.6)	(26.7)	(22.1)	<b>(39.7)</b>
Net working capital	11.3	19.1	23.5	26.5	28.0	45.6	52.9	<b>67.6</b>
Other receivables & payables	(1.8)	(1.5)	(1.8)	2.3	1.5	(17.0)	(21.0)	<b>(22.8)</b>
<b>Capital invested</b>	31.9	42.2	49.2	62.3	76.7	73.4	74.5	<b>88.7</b>
Net debt	(39.4)	(44.7)	(46.7)	(29.5)	(36.7)	(32.2)	(27.4)	<b>(18.3)</b>
<b>Net assets</b>	(7.5)	(2.5)	2.5	32.8	40.0	41.2	47.1	<b>70.4</b>
Non-recourse factoring					9.0	12.4	5.0	<b>—</b>
<b>Capital invested included factored receivables</b>	31.9	42.2	49.2	62.3	85.7	85.8	79.5	<b>88.7</b>
Return on Capital Invested					19.9%	9.9%	21.8%	<b>35.7%</b>

# 2013 to 2020 financials continued

Adjusted metrics	2013 £m	2014 £m	2015 £m	2016 £m	2017 £m	2018 £m	2019 £m	2020 £m
<b>Cash flow statement</b>								
Operating Profit	5.9	8.4	11.5	14.5	14.7	8.5	18.0	<b>30.0</b>
Depreciation & amortisation	1.4	1.9	2.6	3.2	4.4	6.5	7.9	<b>6.1</b>
<b>EBITDA</b>	<b>7.3</b>	<b>0.3</b>	<b>14.1</b>	<b>17.7</b>	<b>19.1</b>	<b>15.0</b>	<b>25.9</b>	<b>36.1</b>
Working capital	0.4	(8.8)	(5.8)	(11.3)	1.4	0.9	1.3	<b>(2.0)</b>
<b>Operating Cash Flow</b>	<b>7.7</b>	<b>1.5</b>	<b>8.3</b>	<b>6.4</b>	<b>20.5</b>	<b>15.9</b>	<b>27.2</b>	<b>34.1</b>
Capital expenditure	(2.6)	(3.6)	(5.3)	(7.6)	(10.0)	(4.7)	(3.6)	<b>(4.4)</b>
Interest paid	(2.8)	(3.6)	(3.5)	(3.0)	(1.9)	(2.2)	(2.1)	<b>(1.3)</b>
Tax paid	(0.6)	—	(1.0)	(1.3)	(3.1)	(1.3)	(2.6)	<b>(5.7)</b>
<b>Free Cash Flow</b>	<b>1.7</b>	<b>(5.7)</b>	<b>(1.5)</b>	<b>(5.5)</b>	<b>5.5</b>	<b>7.7</b>	<b>18.9</b>	<b>22.7</b>
Free Cash Flow Margin %	2.6%	(6.9%)	(1.5%)	(4.1%)	3.3%	4.7%	11.0%	<b>12.9%</b>
Acquisitions	—	—	—	—	(9.7)	—	—	<b>—</b>
Dividends	—	—	—	—	(1.8)	—	(1.9)	<b>(4.9)</b>
IPO proceeds / (share purchases)	—	—	(1.4)	24.3	(1.2)	—	(2.9)	<b>(2.7)</b>
IFRS 16 adoption	—	—	—	—	—	—	(3.1)	<b>(1.0)</b>
Factoring repayment / other Adjusting items	—	0.4	0.9	(1.6)	—	(3.2)	(6.2)	<b>(5.0)</b>
<b>Movement in net debt</b>	<b>1.7</b>	<b>(5.3)</b>	<b>(2.0)</b>	<b>17.2</b>	<b>(7.2)</b>	<b>4.5</b>	<b>4.8</b>	<b>9.1</b>
Net debt b/f	(41.1)	(39.4)	(44.7)	(46.7)	(29.5)	(36.7)	(32.2)	<b>(27.4)</b>
Net debt c/f	(39.4)	(44.7)	(46.7)	(29.5)	(36.7)	(32.2)	(27.4)	<b>(18.3)</b>
Net debt : Adjusted EBITDA	5.4	4.3	3.3	1.7	1.9	2.1	1.1	<b>0.5</b>

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